Edmonton Zone

Indigenous Program Resources & Services

Inner City Programs and Services

COVID 19 Response Listing

LAST UPDATED: APRIL 22, 2020
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ACKNOWLEDGEMENTS:

Indigenous Health Program

A special Thank you to:

Dr Cassandra Felske-Durksen/Indigenous Wellness Clinic
Mike Sutherland/Senior Advisor Edmonton Zone
Violet D. Shepard/Indigenous Health Coordinator
211 Resources for COVID 19 in Alberta Supports website:

https://docs.google.com/spreadsheets/d/1qeHqlGS3T4veKuo3QDARwiOdj_4u8JPHu4dkU93WZoY/edit#gid=1964794551

211 Indigenous Resources Website

https://www.ab.211.ca/211-topics/indigenous-peoples/
Aboriginal Counseling Services Association of Alberta

Also known as: Aboriginal Consulting Services Association of Alberta
This organization is: Registered Not-For-Profit

COVID-19 UPDATE: As of March 20, 2020, the office will be closed but we will still be assisting people via phone support. We have counsellors available for phone support should you need to talk to someone. We will be re-routing our office phone to our cell phone so if you call the cell someone will answer and your message will be passed on to a counsellor who will call you back. The cell number is 780 – 242 – 4357

To provide safe new pathways to healing and wellness that will strengthen Aboriginal families and communities.

Address: Suite 204 - 10010 105 Street NW
Edmonton, Alberta T5J 1C4
Telephone: 780-448-0378
Fax: 780-448-0379
E-Mail: info@aboriginalcounseling.com
Website: http://www.aboriginalcounseling.com
Executive Officer: Sue Languedoc, Executive Director

6 Service(s) Provided
13 Week Neurodevelopmental Program
Circle of Safety - Family Violence Teaching Circles for Men
Circle of Safety - Family Violence Teaching Circles for Women
Circle of Safety - Teaching Circles for Children Who Witness Abuse
Early Intervention Counseling Program
Healing Anger for Women
ALBERTA COUNCIL OF WOMENS SHELTERS

COVID 19 UPDATE

Service-Provider Resources

The safety of women, children, and seniors facing abuse, as well as the safety of shelter workers, are our top priorities. We are regularly communicating with the Government of Alberta and are working with our members to support their preparations to align with the latest recommendations from Alberta Health Services. Shelters are working diligently to meet the challenge of meeting the safety needs of the women, children, and seniors who rely on the continued operations of these services, and they are doing this against the backdrop of working to keep their shelters and staff healthy.

We know that in times of natural disasters, there can be an increase in demand for shelter services as increased anxiety and external stressors accelerate and exacerbate domestic violence situations. Evidence from previous environmental disasters and pandemics suggest that domestic violence will increase during and following this health emergency. We are working with shelters to prepare to meet this need.

We encourage anyone facing immediate danger to call 911. If you suspect that someone’s life may be in danger, please call 911.

To speak to someone at a shelter near you, call our toll-free 24/7 line, 1-866-331-3933.

As much as many of us are isolating for public health directives, there are as many reasons to pay attention to the wellbeing of those in your community and offer to help.

Website address; https://acws.ca/shelters
Affordable Housing for Low Income Families

Provided by: Habitat for Humanity Edmonton Society

COVID-19 UPDATE: All Habitat build sites, ReStores, and offices will be closed to volunteers until further notice. All workshops and events are cancelled until further notice. All four Edmonton ReStores and the Grande Prairie ReStore are closed to the general public until May 1, 2020. There will be a process for customers to purchase products by phone for pick up in a safe manner from specific ReStore locations.

Provides home ownership for families with low income

Edmonton 8210 Yellowhead Trail
8210 Yellowhead Trail, Edmonton, Alberta T5B 1G5
Telephone: 780-479-3566
Amiskwaciy Cultural Society

This organization is: Registered Not-For-Profit
To support Aboriginal children and families through services focused on early intervention strategies and providing students with necessary academic and cultural supports in order to enter post-secondary institutions as regular students, and to help children develop an understanding of Aboriginal values.

COVID-19 UPDATE: no response yet

Address 13245 146 Street Edmonton, Alberta T5L 4S8
Telephone: 780-640-9799
Fax: 780-452-3072
E-Mail: mnollski@amiskwaciy.ca
Website: http://www.aboriginalheadstart.com
Executive Officer: Melissa Nollski, Executive Director
Bent Arrow Traditional Healing Society

This organization is: Registered Not-For-Profit
To build on the strengths of Aboriginal children, youth, and their families to enable them to
develop spiritually, emotionally, physically, and mentally so they can walk proudly in both the
Aboriginal and non-Aboriginal communities.

COVID-19 UPDATE:
CS Hub, Whitecloud Head Start, Central Offices are closed until further notice. Program
closures include:
Aboriginal Parent Link Centre
Pehonan Seniors Programming
Soup & Bannock
Fresh Routes
Program support will still be available with limited capacity. We encourage everyone to call
before coming to the office.

Address Parkdale School
11648 85 Street NW
Edmonton, Alberta T5B 3E5
Telephone: 780-481-3451
Fax: 780-481-3509
E-Mail: reception@bentarrow.ca
Website: http://bentarrow.ca
Executive Officer: Cheryl Whiskeyjack, Executive Director

21 Service(s) Provided
Aboriginal Parent Link Centre
Adult Employment Program
Community Parents
Coyote Kids
Coyote Pride
Elders Breakfast
Healthy Families
Iskwew House
Kahkiyaw
Kokomish House
New In Town Aboriginal Welcome Service
Nikihk Housing First
Nitotemak Foster Care Program
Orenda House
Pehonan Elders Program
Sacred Circle Family Intervention Program
Soup and Bannock
Transitions to Success
Volunteer Opportunities
White Cloud Aboriginal Head Start Program
Working Warriors

Ben Calf Robe Society

This organization is: Registered Not-For-Profit
To protect and enhance the sacredness of Indigenous children by providing them and their families with holistic education, supportive social services, and programs that are culturally relevant.

COVID-19 UPDATE: Ben Calf Robe Society is taking all precautions to avoid contracting the COVID 19 virus. Effective Immediately ALL drop in programs will be cancelled until further notice. All visitors will have to have an appointment with a staff member, NO walk ins.
Telephone to reach Ben Calf Robe Society Office: 780 918 0435

Address 12046 77 Street
Edmonton, Alberta T5B 2G7
Telephone: 780-477-6648
Fax: 1-844-273-4208 (Toll Free)
E-Mail: reception@bcrsociety.ab.ca
Website: http://www.bcrsociety.ab.ca

Executive Officer: Claudette DeWitt, Executive Director

14 Service(s) Provided
Conversational Cree
Family Resource Work Program
Foster Care
Cooking with Kokum
Group Homes
Indigenous Awareness Training
Ketotayminawok - All My Relations
Kihci Awasisak Program - Very Special Children
Otenaw Iyniuk Literacy Program
Auntie's Storytelling
Papoose and Parent
Parent Support - Craft Group
Semi - Independent Living Program
Traditional Parenting
Volunteer Opportunities
Bissell Centre

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

**COVID-19 UPDATE:** All volunteer activities and group programming have been suspended, along with the closing of the licensed daycare centre. They will continue to provide access to critical supports for people in need in a safe and supportive manner.

Working with others, we empower people to move from poverty to prosperity.

**Address** 10527 96 Street NW
Edmonton, Alberta T5H 2H6
**Telephone:** 780-423-2285
**Fax:** 780-429-7908
**Website:** [http://bissellcentre.org](http://bissellcentre.org)
**Executive Officer:** Gary St. Amand, Chief Executive Officer

**23 Service(s) Provided**
- Community Bridge
- Community Closet
- Community Space
- Early Childhood Development Program
- Employment Services - Casual Labor
- Employment Services - Work Equipment
- Family Support Services
- Financial Literacy Workshops
- Homeless to Homes
- Mental Health Supports
- Moonlight Bay Centre
- Service Navigator
- Outreach Housing Team
- Fetal Alcohol Spectrum of Services - Adult Advocate
- Fetal Alcohol Spectrum of Services - Community Educators
- Fetal Alcohol Spectrum of Services - Parent-Child Advocate
- Sorting Depot for Donations
- Special Events
- Starting Point
- Thrift Shop
- Victim Support for People with Disabilities
- Women’s Lunch
Boyle McCauley Health Centre

Also known as: BMHC (Acronym)
This organization is: Registered Charity / Foundation, Registered Not-For-Profit
To respond to the needs of Edmonton’s inner city residents to improve their health and wellness.

COVID-19 UPDATE:
Main Clinic
*Our current hours of operation at the main health centre are 8am - 4:30pm, Monday to Friday. We are not open evenings or weekends at this time.*

To ensure the health and safety of clinic visitors and our staff, we are taking the following measures:

- Screening all visitors at the entrance for COVID-like symptoms
- Limiting occupants in our waiting room to a maximum of 7 people
- Physician visits are being completed by phone whenever possible
- Using more stringent cleaning and sanitation practices in between appointments and throughout the day

Please do NOT visit the clinic if you are experiencing COVID-19 symptoms such as a cough, fever, shortness of breath, runny nose or a sore throat. Call Health Link at 811. Click here for more information.

If you do need to visit our clinic for other reasons, we ask that you follow the information on posted signs and take the following precautions:

- Use available hand sanitizer
- Ensure you keep at least 2 metres (6 feet) between you and other visitors or staff

Service Clinics and Outreach Program Closures
On the advice of provincial government public health officials, many of our service clinics and outreach programs are closed indefinitely while others have reduced hours of operation or limited intake. Please visit the Services and Programs section of our website and click on the program or service for an update on its operation.

Expo Centre – COVID-19 Isolation Shelter
BMHC is leading the primary healthcare response for vulnerable populations affected by COVID-19 along with our partners from Alberta Health Services, the City of Edmonton, Homeward Trust, Boyle Street Community Services, the Bissell Centre and others.

We are operating at the Edmonton Expo Centre which has been set up as a temporary, 24/7 medical isolation facility for vulnerable community members who have been exposed to COVID-19, or have symptoms, to allow them to recover and protect others by self isolating. BMHC physicians, nurses, social workers and other healthcare team members are on site providing care for individuals experiencing homelessness.

BMHC was asked by Alberta Health Services to lead operations at the Expo Centre because of our experience in caring for vulnerable populations and clinical excellence in the treatment of addictions, mental health and complex primary healthcare.

Our mobile health clinic has also been redeployed to the Expo Centre and is BMHC’s nursing team is providing front-line leadership through the mobile clinic.

Address 10628 96 Street NW
Edmonton, Alberta T5H 2J2
Telephone: 780-422-7333
Fax: 780-425-8515
E-Mail: tplante@bmhc.net
Website: http://www.bmhc.net
Executive Officer: Cecilia Blasetti, Executive Director
10 Service(s) Provided

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Boyle Street Community Services

*Also known as:* Boyle Street Co-op (Previous)
This organization is: Registered Charity / Foundation, Registered Not-For-Profit

**COVID-19 UPDATE:**
*Our response to COVID-19*

At Boyle Street Community Services, the health and safety of our clients, staff and the children and families that we serve are at the forefront of our decision making throughout the COVID-19 pandemic. Any decisions made at this time are being guided by the advice of local health authorities, Alberta Health Services, and the Chief Medical Officer of Health for Alberta. We are changing our service delivery model temporarily to reflect the advice of these health professionals and authorities and will be doing so with the health and safety of our clients and staff in mind.

At this point in time, we will not be accepting any requests for Volunteers, Meal Sponsorships, Tours, or In-Kind Donations at any of our locations; however, if you would like to support our organization, we encourage you to donate online at boylestreet.org/donate.

Our clients are vulnerable, and many have chronic illness that put them at serious risk should they be exposed to COVID-19. Hence, we are taking every precaution, including limiting the number of clients we have in the Community Centre at one time. One of the biggest challenges our clients will face is that they cannot self-isolate if they are experiencing homelessness. Therefore, if a community member is experiencing symptoms, we will be working closely with public health officials to determine next steps for that individual.

We are an essential service to people who use our programs, especially marginalized populations. We will continue to provide services in a modified capacity to our clients for as long as it is safe to do so.

To protect yourselves and others, please wash your hands for 20 seconds multiple times a day. Cough and sneeze into your elbow and avoid shaking hands. People with fever and/or a cough or shortness of breath are at highest risk of having COVID-19 if they meet any of the following criteria:

In the 14 days before illness onset, they: Travelled anywhere outside of Canada; OR
Had close contact* with a confirmed or probable case of COVID-19; OR Had close contact* with a person with acute respiratory illness who has travelled anywhere outside of Canada within the last 14 days before their illness; OR Had laboratory exposure to biological material (e.g. primary clinical specimens, virus culture isolates) known to contain COVID-19 virus.
A close contact is defined as a person who: Provided care for the individual, including healthcare workers, family members or other caregivers, or who had other similar close physical contact with the person without consistent and appropriate use of personal protective equipment OR Lived with or otherwise had close prolonged contact (within 2 metres) with the person while the person was infectious OR Had direct contact with infectious bodily fluids of the person (e.g. was coughed or sneezed on) while not wearing recommended personal protective equipment. Stay up to date with the latest developments by visiting the Alberta Health Services website.

Thank you for your continued support of our organization and the people who we serve. We will continue to update the public as information changes.

Only 30 individuals allowed in the building at any time. They will turn people away if they are at the 30 person capacity. Everyone coming in must be screened by nurses on staff. All non-essential services are closed until further notice.

To build and provide community support for people with multiple barriers to community inclusion.

**Address** 10116 105 Avenue NW  
Edmonton, Alberta T5H 0K2  
**Telephone:** 780-424-4106  
**Fax:** 780-425-2205  
**E-Mail:** info@boylestreet.org  
**Website:** [http://www.boylestreet.org](http://www.boylestreet.org)  
**Executive Officer:** Jordan Reiniger, Executive Director

**14 Service(s) Provided**
- Drop - In Centre
- Family Outreach Program
- Free Meals
- Home Visitation Program
- Housing First
- Identification Services
- Inner City Pet Food Bank
- Inner City Recreation and Wellness Program
- Mental Health Support
- Street Outreach
- Urban Counselling Network, The
- Volunteer Opportunities
- Water Wings Employment Readiness Program
- Youth Services
Canadian Native Friendship Centre

To improve the quality of life of Aboriginal people in an urban environment by supporting self-determined activities, encouraging equal access to and participation in Canadian society while respecting Aboriginal cultural distinctiveness.

COVID-19 UPDATE:

- Main office is closed to reduce risk of spreading COVID-19
- Closed pow-wow, jigging, Cree language, traditional arts, & Wellbriety programs
- Pathways to Education still ongoing and can be reached at 780 761 1900
- Wednesday Office open for telephone calls or email administration assistant at reception@cnfc.ca for more information

Address 11728 95 Street NW
Edmonton, Alberta T5G 1L9
Telephone: 780-761-1900
Fax: 780-760-1900
E-Mail: reception@cnfc.ca
Website: http://www.cnfc.ca
Executive Officer: Ron Walker, Executive Director

5 Service(s) Provided
Community Dancing and Drumming
Community Drop - In Centre
Cultural Community Events and Family Activities
Program and Classes
Volunteer Opportunities
Creating Hope Society

Also known as: Creating Hope Society of Alberta (Previous)
This organization is: Registered Charity / Foundation, Registered Not-For-Profit
To build on strengths, and to create hope for the future for Aboriginal people impacted by the Child Welfare system through healing processes, support, and reconciliation.

COVID-19 UPDATE: Business as usual. No home visitation or office visits. Telephone and texting visits only. Currently communications are also conducted via social media, like Facebook, Twitter.

Address 9538 107 Avenue NW
Edmonton, Alberta T5H 0T7
Telephone: 780-477-7961
Fax: 780-477-7918
E-Mail: info@creatinghopesociety.ca
Website: http://www.creatinghopesociety.ca
Executive Officer: Bernadette Iahtail, Executive Director

4 Service(s) Provided
Aboriginal Mothers Advocacy Project
Community Presentations
Learning Our Aboriginal History
Volunteer Opportunities
Edmonton Aboriginal Seniors Centre

Also known as: EASC (Acronym), Metis Women's Council of Edmonton (Previous), Native Senior's Centre (Previous), Edmonton Indigenous Seniors Centre (Other)
This organization is: Registered Charity / Foundation, Registered Not-For-Profit
To be a gathering place for Edmonton Aboriginal Elders and seniors that welcomes everyone.

COVID-19 UPDATE: All events cancelled until further notice

Address Cottage E - 10107 134 Avenue NW
Edmonton, Alberta T5E 1J2
Telephone: 587-525-8969
Fax: 780-475-7957
E-Mail: manager@easc.ca
Website: http://www.easc.ca
Executive Officer: Adam North Peigan, Administrator

7 Service(s) Provided
- Advocacy
- Foot Care Program
- Housing Registry
- Seniors Outreach
- Seniors' Drop-In Centre
- Transportation for seniors
- Volunteer Opportunities
Edmonton Expo Intake Process

As of Monday, March 23rd, the Edmonton Expo Centre has opened its doors to Edmonton’s homeless population. With social distancing meaning that there are reduced numbers at inner-city organizations, the Expo Centre has opened as a daytime drop-in centre for people who are in need of shelter. This is a partnership between Boyle Street Community Services, Bissell Centre, Homeward Trust, Alberta Health Services, Government of Alberta, City of Edmonton, Boyle McCauley Health Centre, George Spady Society, and the Mustard Seed.

Boyle Street Community Services has led on a detailed intake process to admit individuals coming to the Edmonton Expo Centre to ensure the health and safety of everyone involved. When an individual walks through the door, they are asked to sanitize their hands and then have their temperature taken. Then, they head to one of many intake tables. There, each client has their picture taken and they are entered into the system. Their first and last names are recorded, as well as how they are feeling. If a staff member is trying to get a hold of them for programming, there is a space to put a note next to their names. The intake process also includes tracking some basic demographic information so that we can better understand who we are serving. You can also filter clients by date that they’ve visited the Centre. Clients are categorized by their check-in location, where they slept the night before, and if they need to be cleared by a nurse. There is an easy search function to locate a client’s profile quickly. Clients can also be categorized according to different flags. So far, this intake process has been working to serve the needs of clients and staff at the site.

This is a great system for tracking a transient population, and one that we will continue to use at our Downtown Community Centre once full programming resumes from that location. It is a fantastic way to track who comes into our organization for both health and safety reasons, as well as who is accessing our programs and services and when. By mapping how our clients access services, we will be better able to create pathways to success across our organization. Often, it is a challenge to get photos of our clients, so snapping a picture of them when they walk through the door gives a face and a name to all Boyle Street staff. Additionally, we are able
to get emergency contact information for our clients ensuring we can access friends and family if necessary. It is going to serve our organization for months and years to come.

The privacy of our clients was top of mind while developing this intake system. Boyle Street keeps all client profiles on a secured server, and the only ones who have access to the program are staff who work directly with clients. Profiles are not shared internally unless necessary and are never shared with other clients. It is purely a tool to help Boyle Street Community Services track our clients through our programs and beyond.

While this new intake system is being used at the Expo Centre while it remains open, we are excited to bring it back to our Community Centre location and use the information we are gathering to support the people we serve break the cycle of poverty. Any questions? Ask below!

Stay safe, wash your hands, and practice social distancing!
Edmonton Inuit Cultural Society

COVID-19 UPDATE

**INUVIALUIT REGIONAL CORPORATION**

**COVID-19 SUPPORT PLAN AND IMMEDIATE MEASURES**

- Direct support to Community Corporations - increase in program funding to each CC’s to help in their response to community COVID-19 crisis
- Vouchers or funds for Inuvialuit households in need - households having increased expenses as food & cleaning supplies are expensive, can expect support
- Funds to Urban Inuit Organizations - program funding directed to UIO to assist Inuvialuit in cities
- Funding to all Elders - every Elder over 60 years will receive increased funds from IRC to help them meet their household expenses during this crisis
- Funding for community harvests - an allocation to each CC’s to organize a harvest
- Educational kits for children - program staff will provide educational kits to children in households
- First Aid kits for homes - program staff will provide first aid kits to households
- Sewing kits will be offered to households - during this period of physical distancing, sewing kits will be offered to households
- Wood for Elders homes - IRC will assist elders whose homes are fueled with wood, with an additional supply
- Provision of Country Food - country food will be distributed to CC’s
- Fishnets - provision of fishnets to each community

For more information email: covid@inuvialuit.com or call 1-855-777-7011

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**Address** 3- 11205 – 101 Street NW
Edmonton, Alberta T5G 2A4 0G7
**Telephone:** 780 756 1834
**E-MailWebsite:** https://www.facebook.com/groups/inuitedmontonmiut/
Edmonton Native Healing Centre

This organization is: Registered Not-For-Profit

COVID-19 UPDATE: All programs are closed except for sandwiches on Mondays.

To shape and form a community of urban Aboriginal people that allows individuals to grow stronger and healthier through a holistic world and life view; to honour the Aboriginal culture through spiritual development that is centred in the Christian tradition and Native spirituality.

**Address** 11813 123 Street
Edmonton, Alberta T5L 0G7
**Telephone:** 780-482-5522
**Fax:** 780-482-5560
**E-Mail:** info@e-nhc.org
**Website:** [http://www.e-nhc.org](http://www.e-nhc.org)
**Executive Officer:** Harold Roscher, Director

**5 Service(s) Provided**
- Collective Kitchen
- Drop - In Centre
- Free Meals
- Iskwew Health
- Miyowayawin Health Clinic
Edmonton John Howard Society

Also known as: Edmonton JHS (Acronym) This organization is: Registered Not-For-Profit

COVID-19 UPDATE: Currently services are open to clients (only allowing two clients in the reception at a time), outside door is locked, ring the doorbell to be let in. A computer is still accessible to clients.

To prevent crime and help people affected by crime through programs and services.

Address Suite 401 - 10010 105 Street
Edmonton, Alberta T5J 1C4

Telephone: 780-428-7590
Fax: 780-425-1549
E-Mail: info@johnhoward.org
Website: http://www.johnhoward.org
Mailing Address Suite 401 - 10010 105 Street
Edmonton, Alberta T5J 1C4
Executive Officer: Robin Murray, Executive Director

6 Service(s) Provided
Adult Support Services
Family Violence Prevention Centre
Family Violence Prevention Centre - Domestic Violence Complainant Program
Housing - Life Opportunities for Transition
Housing - NOVA
REE START
Elizabeth Fry Society of Edmonton

Also known as: efry(Acronym)
This organization is: Registered Charity / Foundation, Registered Not-For-Profit

COVID-19 UPDATE: Main office programs on hold, not permitting anyone into the office space, and phone lines are open during business hours.

To foster the dignity and worth of all women and girls who are, or may be at - risk of becoming, criminalized.

Address Suite 900 - 10242 105 Street NW
Edmonton, Alberta T5J 3L5
Telephone: 780-421-1175
Toll Free: 1-866-421-1175
Fax: 780-425-8989
E-Mail: community@efryedmonton.ab.ca
Website: http://www.efryedmonton.ab.ca
Executive Officer: Toni Sinclair, Executive Director

15 Service(s) Provided

Clothing
Courtworks - Adult, Youth, and Family Courts
Courtworks - Court Assistants for Female Youth
Courtworks - Court Protocol Education
Girls Empowered and Strong
Independent Legal Advice for Survivors of Sexual Violence
Indigenous Women's Program
Legal Clinic
Me and Money - Women's Financial Literacy
Prison Liaison
Record Suspension Program
Resources and Referrals Centre
Stoplifting for Adults Program
Volunteer Opportunities
Information for First Nations on eligibility and applying for the
Canada Emergency Response Benefit

April 2020

The Assembly of First Nations (AFN) is providing this Guide to the Canada Emergency Response Benefit (CERB) so First Nations individuals can better understand if they are eligible for financial support from the federal government during the COVID-19 pandemic. More information about the CERB and eligibility can be found here: https://www.canada.ca/en/revenue-agency/services/benefits/apply-for-cerb-with-cra.html

The CERB will provide a taxable benefit of $500 per week – for up to 16 weeks – for individuals who are involuntarily without work because of COVID-19, regardless of whether they are eligible for EI regular or sickness benefits. Applications for the CERB are now open.

Eligibility periods are fixed in 4-week periods – this means you can only apply for four weeks on your first application for CERB. If your situation continues, you can re-apply for CERB for multiple 4-week periods, to a maximum of 16 weeks (4 periods).

Who can apply?
To be eligible, you must meet the following requirements:

- You reside in Canada and have a Social Insurance Number
- You are 15 years old or more when you apply

For your first CERB application:

- You have stopped or will stop working due to reasons related to COVID-19
- For at least 14 days in a row for the period you are applying for, you will not receive:
  - employment income
  - self-employment income
  - provincial or federal benefits related to maternity or paternity leave

You will be informed on how to reapply for the CERB through the first application process. After you apply, you should get your payment in 3 business days, if you signed up for direct deposit. If you haven’t, you should get it in about 10 business days.

How do I apply?
There are two ways to apply:

You can apply online by signing in to your CRA My Account: https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html

- If you do not have a CRA My Account, you can register for one. Here is a short video on how to register: https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html

You can apply over the phone with an automated phone service by calling 1-800-959-2019 or 1-800-959-2041

- To verify your identity, you’ll need:
  - your social insurance number (SIN)
  - postal code

Both of these services are available 24 hours a day, 7 days a week. Both services are closed from 3:00 a.m. to 6:00 a.m. (Eastern) for maintenance.

Questions about applying for CERB with CRA?

- More information about the CERB and eligibility can be found here: https://www.canada.ca/en/revenue-agency/services/benefits/apply-for-cerb-with-cra.html
- Or find answers to common questions with this automated help line: 1-833-966-2099
Grant MacEwan Indigenous Centre

Provided by: MacEwan University

COVID-19 UPDATE: All campus buildings will be closed beginning this weekend, March 28 and 29. Access to university buildings will be limited to essential personnel during this time. Classes have been moved online. All events cancelled.

Offers resources for Indigenous students.

MacEwan University - City Centre Campus
Room 7-131
10700 104 Avenue NW, Edmonton, Alberta T5J 4S2
Telephone: 780-497-5382
Habitat for Humanity Edmonton Society

Also known as: HFH(Acronym)
This organization is: Registered Charity / Foundation

COVID-19 UPDATE:

All Habitat build sites, ReStores, and offices will be closed to volunteers until further notice

All workshops and events are cancelled until further notice

All four Edmonton ReStores and the Grande Prairie ReStore are closed to the general public until May 1, 2020. There will be a process for customers to purchase products by phone for pick up in a safe manner from specific ReStore locations

To mobilize volunteers and community partners in building affordable housing and promoting home ownership as a means to breaking the cycle of poverty.

Address 8210 Yellowhead Trail NW
Edmonton, Alberta T5B 1G5
Telephone: 780-479-3566
Fax: 780-479-0762
E-Mail: habitat@hfh.org
Website: http://www.hfh.org
Executive Officer: Karen Stone, President and Chief Executive Officer

3 Service(s) Provided
Affordable Housing for Low Income Families
ReStore
Volunteer Opportunities
HIV Edmonton

Also known as: HIV Network of Edmonton Society (Other), AIDS Network (Previous)
This organization is: Registered Not-For-Profit
To work collaboratively to ensure prevention education and support are available to all those living with and affected by human immunodeficiency virus (HIV).

COVID-19 Update: Please note that HIV Edmonton is closed for face to face meetings and drop in services however our team are all working remotely and are here to help in the best and most responsible way to ensure health precautions are fulfilled. We are answering e-mails and phone calls during our regular working hours so please do not hesitate to reach out and someone will be in touch as soon as possible. We know that this is a challenging time so please know that we are here to support you, just a bit differently! Please stay well and safe and contact us by e-mail or phone if you need support, condoms or safer sex supplies or simply have some questions about HIV. We will do our very best to help facilitate what you need!

Address 9702 111 Avenue NW
Edmonton, Alberta T5G 0B1
Telephone: 780-488-5742
Toll Free: 1-877-388-5742
Fax: 780-488-3735
E-Mail: contact@hivedmonton.com
Website: www.hivedmonton.com
Executive Officer: Shelley Williams, Executive Director

5 Service(s) Provided
Prevention and Education
Public Engagement
Ross Armstrong
Centre Support and Outreach
Volunteer Opportunities
Homeward Trust Edmonton

Also known as: EJPCH(Previous), EJPCOH(Previous), Edmonton Joint Planning Committee on Housing(Previous)
This organization is: Registered Not-For-Profit
To co-ordinate responses to housing needs by working together with local agencies and all orders of government. Uses a community-based approach toward the goal of ending homelessness in Edmonton.

COVID – 19 Updates websites 1) http://homewardtrust.ca/covid-19-resources/ 2) 2) http://homewardtrust.ca/covid-19/

Cancellation of the following events until further notice:
Indigenous Gathering – March 23, Homeless Count – April 7 and 8, and Homeless Connect – April 26
Find Boutique will be closed until further notice. Coordinated Access will run on an appointment basis with increased hours for telephone and online communications. Participants and agencies are encouraged to reach out at coordinatedaccess@homewardtrust.ca or 780-702-5267


<table>
<thead>
<tr>
<th>Address</th>
<th>6th Floor - 10242 105 Street</th>
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<tbody>
<tr>
<td></td>
<td>Edmonton, Alberta T5J 3L5</td>
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<tr>
<td>Telephone</td>
<td>780-496-2630 (Main Line)</td>
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<tr>
<td>Telephone</td>
<td>780-702-5267 (Housing Enquiries)</td>
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<tr>
<td>Fax</td>
<td>780-496-2634</td>
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<tr>
<td>E-Mail</td>
<td><a href="mailto:info@homewardtrust.ca">info@homewardtrust.ca</a></td>
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<tr>
<td>Website</td>
<td><a href="http://www.homewardtrust.ca">http://www.homewardtrust.ca</a></td>
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<tr>
<td>Executive Officer</td>
<td>Susan McGee, Chief Executive Officer</td>
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</tbody>
</table>

4 Service(s) Provided
Co-ordinated Access Team
Find Furnishing Hope
Furniture Bank Donations
Homeless Connect Edmonton
Homelessness and pandemic response resources websites:

https://www.homelessnesslearninghub.ca/courses/homelessness-and-pandemic-response-resources

https://www.homelesshub.ca/resource/pekiwewin%C2%A0coming-home-advancing-good-relations-indigenous-people-experiencing-homelessness
Hope Mission Edmonton

This organization is: Registered Charity / Foundation, Registered Not-For-Profit, Religious Organization
To serve, strengthen, and uplift men, women, youth, and children through the gospel of Jesus Christ.

COVID-19 UPDATE: Hope Bargain Shoppe is temporarily closed
All other services are available following COVID protocols of social distancing and screening measures are enforced. At this time, the Hope Mission has three shelters sites in operation including:
· Hope Mission’s main shelter (9908 – 106 Avenue) – 8:00 p.m. to 8:00 a.m.
· Central Baptist Church Overflow Shelter (9419 – 95 Street) – 8:00 p.m. to 8:00 a.m.
· Central Lion’s Recreation Centre Overflow Shelter (11113 – 113 Street) – 8:00 p.m. to 8:00 a.m.
Transportation is provided from Hope Mission’s main shelter to other sites. All intakes are done at the main shelter. Those seeking shelter are asked to not go directly to either of the overflow locations.

Address
Hope Mission Centre
9908 106 Avenue
Edmonton, Alberta T5H 0N6
Telephone: 780-422-2018
Fax: 780-426-7507
E-Mail: reception@hopemission.com
Website: http://www.hopemission.com

Mailing Address
Post Office Box 953
Edmonton, Alberta T5J 2L8
Executive Officer: Bruce Reith, Executive Director

17 Service(s) Provided
24 / 7 Rescue Van
Brightwood Ranch Camps
Health Centre – Physician
Hope Bargain Shoppe
Intox Emergency Centre
Short Term Housing for Men
Warming Shelter
Women’s Emergency Shelter
Youth Drop - In

Breakout Recovery Community
Food Services
Health Centre – Psychiatrist
Horses of Hope
Kids In Action
Volunteer Opportunities
Wellspring Recovery Community
Youth Shelter
COVID-19 UPDATE: Only essential services available on Monday, Tuesday, Thursday, and Friday from 1:00 PM to 4:00 PM. Essential services include; counselling, nurses (on Tuesday and Thursday from 1:30 PM to 3:30 PM), clothing and hygiene supplies, harm reduction supplies, referrals, and light snacks. Closed on Wednesdays. Staff is available for youth via Facebook Messenger, phone or text.

To engage vulnerable youth aged 12 to 24 in caring, creative, and authentic programming and services that lead to positive social change.

**Address** 9635 102A Avenue
Edmonton, Alberta T5H 0G3
**Telephone:** 780-421-8811
**Fax:** 780-421-9776
**E-Mail:** info@ihuman.org
**Website:** [http://www.ihuman.org](http://www.ihuman.org)
**Executive Officer:** Catherine Broomfield, Executive Director

**3 Service(s) Provided**
- Caring Services
- Creative Programs
- Presentations
Institute for the Advancement of Aboriginal Women

This organization is: Registered Not-For-Profit
To develop and deliver support services to build the individual capacity of Aboriginal women, their families, and their communities.

Institute for the Advancement of Aboriginal Women Also known as: IAAW(Acronym)

COVID-19 Response
Update April 20, 2020
On Monday, March 16, 2020 we announced the temporary closure of our office in response to the COVID-19 pandemic. The health, safety, and well-being of our members, staff and communities remains our top priority. Please see below for a list of actions we are undertaking during this uncertain time.

Doing our part to prevent the spread of COVID-19
We are:
• Encouraging handwashing and social distancing measures as recommended Public Health Agency of Canada • Have allowed staff to work from home until further notice • Have transitioned all programs that normally happen in our office to an on-line or phone-in format • Have postponed our upcoming events including the Indigenous Women’s and Family Gatherings in Edmonton and Calgary, Empower U Leadership Day, Esquao Awards and other community events scheduled until further notice. • Are staying up to date on COVID-19 developments and recommendations by the Public Health Agency of Canada

Incorporating additional health and safety measures at the office:
We are:
• Encouraging handwashing and social distancing measures as recommended Public Health Agency of Canada for those that need to come into the office • Have mandated that if anyone believes they have been in contact with an unwell person, that they remain at home and self isolate. • Are limiting the office to staff only, and in a staggered manner • Are limiting the number of people in staff room and small spaces as per social distancing guidelines (2 meters apart) • Are encouraging disinfection of individual offices at the end of the workday • Disinfecting all office spaces after each use

Address 18104 102 Avenue
Edmonton, Alberta T5S 1S7
Telephone: 780-479-8195
Toll Free: 1-877-471-2171
Fax: 780-471-2169
E-Mail:iaaw@iaaw.ca
Website: http://www.iaaw.ca
Executive Officer: Rachelle Venne, Chief Executive Officer
5 Service(s) Provided
Advocacy and Referral Services
Community Outreach
Financial Literacy
Leadership Program
Volunteer Opportunities
Inner City Health and Wellness Program
ARCH – Addiction Recovery Community Health

Provided by: Alberta Health Services - Edmonton Zone

The Inner City Health and Wellness Program is aimed at improving health outcomes and health care access for patients with substance use disorders and/or those who are socially vulnerable. The Addiction Recovery and Community Health Team delivers specialty consult services to emergency department patients and hospital inpatients at the Royal Alexandra Hospital site only.

COVID-19 UPDATE: Services are now offered over the telephone only. Social Worker onsite to provide ongoing supports. Telephone visits only. Hours of operation are 8 to 4 PM daily Monday to Friday,

ATC B309
10240 Kingsway Avenue NW, Edmonton, Alberta T5H 3V9
Telephone: 780-613-5022
Jasper Place Wellness Centre

Also known as: JP Drop In Centre Society (Other), JPHAWC(Acronym), Jasper Place Health and Wellness Centre(Previous)
This organization is: Registered Not-For-Profit

COVID-19 UPDATE: All programs other than the Medical Clinic and Winter Warming are cancelled until further notice. Thursdays from 10:00 AM to 11:30 AM we are functioning as an Edmonton Food Bank Depot. People still need to register by calling the Food Bank at 780-425-2133.

To cultivate wellness in our community.

Address 15626 100A Avenue
Edmonton, Alberta T5P 0L6
Telephone: 780-481-4001
Fax: 780-481-4030
E-Mail: info@jpwc.ca
Website: https://jpwc.ca
Executive Officer: Murray Soroka, Executive Director

5 Service(s)
Computer Skills Program
Family Support Meetings
Medical Clinic
Income Tax Preparation - Year Round
Winter Emergency Response
Kids Kottage Foundation

This organization is: Registered Charity / Foundation

COVID-19 UPDATE: For the time being, they are not accepting admissions nor in-kind donations. The crisis line will remain open, taking calls for caregivers and families in need. If you are in a crisis situation, please contact the crisis line at 780-944-2888. Kids Kottage Foundation Follow Up and Community Transition programs remain constant. They will work with every caregiver and family in need of support through telephone contact. They will continue to provide updates on their website at www.kidskottage.org.

To ensure that children receive the kind of parenting they deserve when their families are in crisis or in need of respite, and to assist their caregivers as they move toward their full potential.

Address 10107 134 Avenue NW
Edmonton, Alberta T5E 1J2
Telephone: 780-448-1752 (Administration)
Fax: 780-441-9893
Website: http://www.kidskottage.org
Executive Officer: Janine Fraser, Executive Director

3 Service(s) Provided
• Crisis Line
• Crisis Nursery
• Volunteer Opportunities
COVID-19 UPDATE:
Larga Ltd. is still open 24/7 with no plans for that to change and the mainline is 780-477-6284. There is always a manager on call. If it is afterhours and your request is urgent you can call the main line and speak the receptionist and ask for a call back from the on-call manager. Hours of operation. Monday – Friday 8:00 am – 4:00 pm.

**Telephone:** 780-477 -6284  
Email” jen@largaedmonton.ca  
**Websites:** http://www.largaweb.com  
https://www.facebook.com/pages/Larga-Ltd/106779169386377

Manager: Jennifer Wilkonson  
Email: jenn@largaedmonton.ca  
Assistant General Manager Melanie Devine,  
Email: melanie.devine@largaedmonton.ca  
**Address** 10723 – 111 Avenue  
Edmonton, Alberta T5G 0C2
Metis Nation of Alberta

Also known as: Metis Nation of Alberta Association(Previous), MNA(Acronym), Métis Nation of Alberta(Preferred)
This organization is: Registered Not-For-Profit
To pursue the advancement of the socio-economic and cultural well-being of the Métis people of Alberta.

COVID-19 UPDATE; Interim COVID-19 Support Plan

Metis Nation of Alberta
Address Suite 100 - 11738 Kingsway Avenue NW
Edmonton, Alberta T5G 0X5
Telephone: 780-455-2200
Toll Free: 1-800-252-7553
Fax: 780-732-3385
Website: http://albertametis.com
Executive Officer: Audrey Poitras, President

12 Service(s) Provided
Bursary Program
Community Relations and Member Services
Education Services
Employment Services
Health and Wellness
Infinity Metis Corporation
Metis Cultural and Support Services
Metis Genealogy Services
Metis Governance
Metis Identification and Registry
Metis Information and Referral
Sustainable Development and Industry Relations
Provided by: Metis Child and Family Services Society Edmonton

COVID-19 UPDATE: Business as usual. Office is closed, not talking walk in’s, telephone interactions only.

Provides outreach services to families.
Service provides: outreach services

Includes: advocacy in accessing community services, youth mentorship, support with legal system,

**Metis Child and Family Services**
10437 123 Street, Edmonton, Alberta T5N 1N8
Telephone: 780-452-6100
Metis Health and Wellness

Provided by: Metis Nation of Alberta

COVID-19 UPDATE; see Metis Nation of AB
Offers a number of critical health promotion initiatives focused on improving the health and wellness of community members.

Service offers:

a number of critical health promotion initiatives focused on improving the health and wellness of community members

Includes:

Metis Resource - assists Child and Family Services staff in the development of cultural and concurrent plans to ensure a comprehensive approach to wellness is undertaken

Children's Services - provides Metis-focused knowledge and support to human services by chairing Metis steering committee meetings, actively participating with policy and planning sessions, and being an active member on the Aboriginal Cultural Competency Framework and Training Initiative Advisory Committee

- Public Health Surveillance Program (PHSP) - pursues public health surveillance initiatives specific to Metis people in Alberta
- Edmonton and Area Fetal Alcohol Network Society (EFAN) - works to enhance the capacity of community members to prevent fetal alcohol spectrum disorder (FASD) and support those impacted by FASD through coordinated planning, collaboration, education, service delivery, and advocacy
- Provincial Fetal Alcohol Spectrum Disorder - aims to provide awareness and prevention of FASD through provincial and localized support

Address: Suite 100
11738 Kingsway Avenue, Edmonton, Alberta T5G 0X5
Telephone: 780-455-2200
Metis Urban Housing Corporation

Also known as: MUHC(Acronym), MCHC(Other), Metis Capital Housing Corporation(Other)
This organization is: Registered Not-For-Profit
To provide affordable, adequate, and appropriate rental housing for Métis and Aboriginal families with low and moderate income within the urban centers of Alberta.

COVID-19 UPDATE Emergency Housing Rent Subsidy and application forms
Websites:
1) https://www.metishousing.ca/mtis-housing-home-page/
2) https://www.metishousing.ca/mtis-housing-home-page

Our Nihgi Seniors Lodge is fully operational but is now closed to tours and visitors. If you have an elder/senior(s) at the Lodge, you have already been contacted with access details.
If you have any further questions regarding Nihgi Seniors Lodge, please call 780-471-2443 or 1-877-458-8684.
Our Head Office in Edmonton as well as all other offices will not be open to visitors. We are also limiting visitor access to Edmonton’s Renaissance Tower and Calgary’s Ephram Bouvier Manor to "vital support" visitors.
A letter has been sent to all our tenants detailing a few minor changes but, other than this, it is business as usual.

Address 11923 121A Street NW
Edmonton, Alberta T5L 0A2
Telephone: 780-452-6440
Toll Free: 1-877-458-8684
Fax: 780-452-1076
Website: https://www.metishousing.ca/

5 Service(s) Provided
Aboriginal Seniors Lodge
Affordable Market Housing Program
Family Reunification Program
Renaissance Tower
Urban Aboriginal Housing Program

Official Statement from Métis Housing regarding COVID-19
As we continue to serve our families and tenants across the province of Alberta we are closely monitoring the COVID-19 pandemic to ensure those tenants, families and our staff are not put at additional risk.
As an organisation, we have implemented some changes to our programs and services to ensure opportunities for risk of exposure is lessened. We have suspended quarterly home visits and our maintenance department is only addressing emergency maintenance calls until further notice.
Although the current risk level for Alberta is low, we are doing everything we can to continue the containment and mitigation of risk. Our housing offices and all other services continue to operate normally and without interruption. We are implementing our corporate pandemic plan and have a dedicated internal team regularly monitoring developments and responding to issues. The situation is fluid and we are prepared to make any necessary changes to maintain the safety of staff and tenants accordingly.
We encourage all Albertans to diligently follow precautionary measures outlined by Alberta Health Services as we all need to play a role in mitigating the spread of this coronavirus. We will continue to provide regular updates by mail, email, phone, website and our various social media platforms. Please contact us for any questions or concerns you may have at 1-877-458-8684 or visit our website: www.metishousing.ca
As circumstances evolve, please know that all of us here at Métis Housing are doing everything we can to manage and respond to the COVID-19 pandemic with the safety of our tenants, employees and our communities as our core priority.

The Management & Staff of Métis Housing
Mustard Seed – Edmonton

Also known as: The Mustard Seed Street Church (Edmonton)(Other)
This organization is: Registered Not-For-Profit

COVID-19 UPDATE: Moved operations to a larger space located at the Kinsmen Sports and Leisure Centre (9100 Walterdale Hill). The facility is operational from 8:00 p.m. to 7:00 a.m.

Administration building closed. Call and leave a voicemail with your information and inquiry or email morgan.shott@theseed.ca for information. The Neighbour Centre will be open from Monday to Friday from 1:00 PM to 4:00 PM. Trinity Lutheran Church is closed, new shelter space is available at Kinsmen Sport and Leisure Centre.

A Christian organization whose mission is to alleviate poverty and homelessness through acceptance, empowerment, and practical solutions; to provide a safe and supportive haven where people can have their physical needs met, and also begin to heal and grow mentally, emotionally, and spiritually.

Address  Community Support Centre
10568 114 Street NW
Edmonton, Alberta T5H 3J7
Telephone: 780-426-5600
Fax: 780-426-5400
E-Mail: infoedmonton@theseed.ca
Website: http://theseed.ca
Mailing Address Post Office Box 1202
Station Main
Edmonton, Alberta T5J 2M4
Executive Officer: Dean Kurpjuweit, Executive Director

9 Service(s) Provided
Drop-In Centres
Employment
Food Bank
Housing
Meal Services
Programs and Activities
Reintegration
Spiritual Development
Volunteer Opportunities
Native Counselling Services of Alberta

Dear Clients and Partners,

Native Counselling Services of Alberta’s top priority is the health and safety of our clients, staff and communities during this challenging time. We remain committed to working to ensure your needs are met in the best and safest way possible and to updating you with changes to our services as soon as possible.

Our offices, programs and services have changed to continue to meet the needs of our clients during the Covid-19 outbreak. All client contact will be done over the phone only. We encourage everyone to follow social distancing requirements and to take good care of yourself and each other.

Please call the specific numbers below if you have questions about the changes or if you need support:

- Courtworker Program:
  - Central Region: (780) 423-2141
  - South Region: (403) 237-7850
  - Northeast Region: (780) 645-5250
  - Northwest Region: (780) 532-9359
- Family Services Program:
  - Edmonton Family Services Programs: (587) 855-6732
  - Stony Plain Family Services Programs: (780) 923-8749
  - St Paul Family Services Programs: (780) 645-5250
  - Edmonton Indigenous Housing First: (587) 855-6734
- Cunningham Place: (780) 990-1120
- Residential Health Support Workers: (780) 905-0848
- Stan Daniels Healing Centre: (780) 495-3748
- Buffalo Sage Wellness House: (780) 917-8110
- BearPaw Legal Education and Media: (780) 451-4002
- NCSA Head Office: (780) 451-4002

We will ensure a staff member returns your call to address your concerns as best we possibly can. Thank you for your continued work with us and for our communities.

Sincerely,

Dr. Allen Benson  
Chief Executive Officer

Native Counselling Services of Alberta

Also known as: NCSA(Acronym)  This organization is: Registered Not-For-Profit
COVID-19 UPDATE: Program services have changed to continue to meet the needs of our clients during the COVID-19 outbreak. All client contact will be done over the phone only.

To promote the resilience of the Aboriginal individual and family, through programming and services that are grounded in reclaiming interconnectedness, reconciliation, and self-determination.

**Address** 14904 121A Avenue NW Edmonton, Alberta T5V 1A3  
**Telephone:** 780-451-4002  
**Fax:** 780-429-9305  
**E-Mail:** reception@ncsa.ca  
**Website:** [http://www.ncsa.ca](http://www.ncsa.ca)  
**Executive Officer:** Allen Benson, Chief Executive Officer

<table>
<thead>
<tr>
<th>14 Service(s) Provided</th>
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<tr>
<td>Aboriginal Correctional Services</td>
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<tr>
<td>Aboriginal Family Courtwork Program</td>
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<td>Aboriginal Parent Link Centre</td>
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<td>BearPaw Communications</td>
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<td>Calgary Aboriginal Youth Restorative Justice Committee</td>
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<td>Criminal Courtwork</td>
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<td>Family Life Improvement Program</td>
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<td>Family Reconciliation</td>
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<td>Healthy Families Home Visitation</td>
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<td>Training for Professionals</td>
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<td>Transitional Housing</td>
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<td>Young Offender Probation</td>
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<td>Youth Courtwork</td>
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<td>Youth Navigator Program</td>
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</tbody>
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Poundmaker's Lodge Treatment Centre

Also known as: PLTC(Acronym), Poundmakers Lodge Treatment Centre(Other)
This organization is: Registered Not-For-Profit
Provides residential treatment for addictions of alcohol and drugs for males and females over the age of 18

COVID-19 UPDATE; For those clients in need, we have extended their treatment program and we will remain open for those clients so they continue to have a safe, secure environment. If you are a former client who is struggling and need someone to talk to, our phone lines are open. We have trained professional counsellors to help you get through this difficult time. Please call us at 780-458-1884.

Poundmakers has cancelled all family and friend visits, open self-help meetings, and open ceremonies until further notice. We have limited clients outside appointments, as well as cancelled all non-essential visits.

Address 25108 Poundmaker Road
Sturgeon County, Alberta T8N 5M4
Telephone: 780-458-1884
Toll Free: 1-866-458-1884
Fax: 780-459-1876
E-Mail: info@poundmaker.org
Website: http://www.poundmakerslodge.ca
Mailing Address Post Office Box 34007
Retail Postal Outlet Kingsway Mall
Edmonton, Alberta T5G 3G4
Executive Officer: Brad Cardinal, Executive Director

3 Service(s) Provided
42 Day Adult Residential Program
90 Day Young Adult Residential Treatment Program
Iskwew Healing Lodge
Pregnancy Care Centre

Also known as: Pregnancy Counselling Centre (Previous)
This organization is: Registered Not-For-Profit

COVID-19 UPDATE: The centre is closed, but will be serving clients through email, texting, telephone, and zoom. You can continue to reach the Edmonton Centre by calling 587-410-7227 or texting 587-402-5860. You can continue to reach the Barrhead Centre by calling 780-282-0161 or texting 587-874-0155.

To provide pro-life support through pregnancy, parenting, and post-abortion care.

Address 11223 100 Avenue NW
Edmonton, Alberta T5K 0J1
Telephone: 780-424-2624
Toll Free: 1-877-424-2685
Fax: 780-425-4624
E-Mail: info@pregnancycarecentre.ca
Website: http://www.pregnancycarecentre.ca

5 Service(s) Provided
Abortion Recovery Centre
Pregnancy Care
Pregnancy Plus
Volunteer Opportunities
WAIT! Let's Talk Sex!
The Red Road Healing Society

This organization is: Registered Not-For-Profit

COVID-19 UPDATE: The Red Road Healing Society services are closed to the public due to the COVID-19 virus outbreak. Staff will be checking phone messages and e-mails periodically to provide whatever services they can at a distance.

To walk with all our relatives on the Red Road of life by remembering, renewing, and restoring our traditional roles and values that bring life, so as to continually move forward in a healthy way as Indigenous people.

**Address** Suite 332 - 10045 156 Street NW
Edmonton, Alberta T5P 2P7

**Telephone:** 780-471-3220
**Telephone:** 780-471-3221
**Fax:** 780-471-2750
**E-Mail:** joanne.pompana@redroadjourney.ca
**Website:** [http://www.redroadjourney.ca](http://www.redroadjourney.ca)
**Mailing Address** Post Office Box 78025
Edmonton, Alberta T5T 6A1
**Executive Officer:** Joanne Lethbridge Pompana, Director

**9 Service(s) Provided**
- Community Events
- Counselling and Family Therapy
- Cultural Creations
- Drop - In Referral and Outreach Services
- Grief Work
- Koffee Korner
- Longhouse Family Night
- Prevention and Early Intervention Programs
- Walking the Good Red Road
Resources for VAW Shelters and Transition Houses Responding to COVID-19 website:

https://docs.google.com/document/d/1LZgCA216RqzFl5cSxu5EO3oDrp6p1H9hoQoBwC_o7A4/edit#
Sage Seniors Association

Also known as: Seniors Association of Greater Edmonton (Previous), Society for the Retired and Semi-Retired (Previous), SRSR (Previous), SAGE (Previous), Senior Citizen Information (Previous)
This organization is: Registered Charity / Foundation, Registered Not-For-Profit

COVID-19 UPDATE: Office is closed and is only open to people with Social Work and Health Service appointments. Phone lines and website will be updated daily with the status of the office closure. All programming is suspended or is being considered for alternate forms of delivery.

To inspire and support seniors to enhance their quality of life.

Address 15 Sir Winston Churchill Square NW
Edmonton, Alberta T5J 2E5
Telephone: 780-423-5510
Fax: 780-426-5175
E-Mail: info@mysage.ca
Website: http://www.mysage.ca
Executive Officer: Karen McDonald, Executive Director

16 Service(s) Provided
Directory of Senior Services
English as Another Language
Guardianship / Trusteeship Services
Health Services
Housing Information Services
Income Tax Program
Life Enrichment
Lunch and Learn
Member Access Computers
Multicultural Seniors Outreach Program
Outreach / Seniors Support Services
SAGE Awards
Seniors' Safe House
Sunshine Café
This Full House
Volunteer Opportunities
Salvation Army – Edmonton

Also known as: Salvation Army Community and Family Services(Other), The Salvation Army Family Services(Previous), Sally Ann(Other) This organization is: Registered Not-For-Profit, Religious Organization

COVID-19 UPDATE: Community support, including case workers, is by appointment only. Call 587-525-6555 to book an appointment. Transformations Addictions Centre is suspended until further notice.

To share the love of Jesus Christ, meet human needs, and be a transforming influence in the communities of the world.

Address 9618 101A Avenue NW
Edmonton, Alberta T5H 0C7
Telephone: 780-423-2111
Website: http://www.salvationarmy.ca/alberta
Executive Officer: Darlene Burton, Director of Development

21 Service(s) Provided
Adult and Family Ministries
Chapel Service
Christmas Opportunities
Community Christmas Dinner
Cornerstone Transitional Housing Program
Disaster Response
Family Education Seminar
Family Tracing
Free Meals
Income Tax Preparation
Men’s Aftercare
Men’s Transitional Housing
Pathway of Hope - Case Work Program
Seniors Services
Sharing Pantry
Street Ministry
Summer Camp
Supportive Residence
Thrift Stores
Volunteer Opportunities
Transformations
Addiction Treatment Program
Streetworks Needle Exchange

Provided by: Alberta Health Services - Edmonton Zone
Edmonton's Harm Reduction and needle exchange program.

COVID-19 UPDATE: No current information

Streetworks Department
10116 105 Avenue, Edmonton, Alberta T5H 0K2
Telephone: 780-424-4106 Ext 210
COVID-19 UPDATE: The Confederacy of Treaty No. 6 First Nations office is closed, however we are fully operational. 
https://www.treatysix.org/
CT6FN Staff can be reached during regular business hours via telephone, videoconferencing at All calls to the confederacy are forwarded to our Admin. Assistant/Receptionist and messages are relayed to us through E-mail. It is possible due to high volume of calls that you were unable to get through. Telephone: (780) 944-0334. Regular updates will be available on the CT6FN website:
We have updates for 16 nations in Treaty 6 Territory in Alberta on our website, we have also been working on providing resources on the site as well.

Non Insured Health Benefits:
If you are a registered status Indian and are enrolled with a Treaty 6 Alberta First Nation; and you are having a difficult time accessing the following health benefits:

Dental Care
Prescription Medication
Medical Supplies & Equipment
Vision Care
Mental Health Services
Medical Transportation

Genevieve Jackson
Treaty 6 Non Insured Health Benefits Navigator
Saddle Lake
Email. Genevieve.jackson@shc.ca
Phone: (780) 726 - 3042

Candace Bird
Treaty 6 Non Insured Health Benefits Navigator
Development Foundation of Treaty 6 Confederacy
Email. cbird@treatysix.org
Phone: (780) 944-0334
COVID-19 UPDATE:
COVID 19 NON Insured Health Benefits Service update note from Kash Shade RN, BN NIHB Director
“There are no changes to the National NIHB services, actually they have improved access to services since the pandemic has started in terms of all 6 benefit categories. However, each band has different contribution agreements with FNIHB-Alberta Region, some bands don’t have agreements (NIHB programs) at all. Our BTDH NIHB programs are a lot different and I like to think advanced because we are one of the largest FN populations in Canada (largest geographically) meaning we get more NIHB funding then most which translates to increased programming and services. All on-reserve programs are typically funded through Indigenous Services Canada and only operate Mon-Fri 0830-430, but we have many programs partnered with AHS such as Ambulance, LTC, and Detox which run 24/7. My advice would be to reach out to each bands health departments to find detailed information on available health services. Off-reserve clients usually have less services apart from their AHCIP coverage/services. I hope that makes sense and feel free to reach out to discuss this further with me if you wish.”

No current information

Non Insured Health Benefits:
If you are a registered status Indian and are enrolled with a Treaty 6 Alberta First Nation; and you are having a difficult time accessing the following health benefits:

Dental Care

Prescription Medication

Medical Supplies & Equipment

Vision Care

Mental Health Services

Medical Transportation

Kash Shade
Treaty 7 Non Insured Health Benefits Navigator
Blood Tribe Dept of Health, Inc
Email. kash.s@btdh.ca
Phone: (403) 737-3888 Ext 8400

Tessy Big Plume
Treaty 7 Non Insured Health Benefits Navigator
Stoney Nakoda TsuuT’ina Tribal Council
Email. tessybigplume@g4tc.org
Phone: (403) 560-8147
COVID-19 UPDATE Treaty 8 First Nations of Alberta office is currently closed. I am on call for NIHB questions and/or concerns from 8:30-4:30 regular Business hours. Jackie Alook can be reached at 780.915.1073.

Non Insured Health Benefits:

The Non-Insured Health Benefits (NIHB) Program is Health Canada’s national medically necessary health benefits program which is available for eligible First Nations and Inuit peoples. 

**What benefits are covered by the NIHB Program?**

Eligible benefit areas include:
- Drugs (including prescription and over-the-counter drugs)
- Medical Supplies and Equipment
- Dental Care
- Eye and Vision Care
- Short-Term Crisis Intervention Mental Health Counselling
- Assistance with Medical Transportation to access medically necessary services

**A Non-Insured Health Benefits Navigator is here to assist you!**

- Are you having Problems Access NIHB?
- Have you been denied a NIHB?
- Do you need assistance appealing a NIHB Decision?
- Do you want to know more about the NIHB Program?

Treaty 8 First Nations of Alberta has a NIHB Navigator that is here to provide first line communication, support and advocacy for Treaty 8 members who have questions or concerns about the NIHB program. The goal of the Non-Insured Health Benefit Navigator position is to act as a liaison between Treaty No. 8 members and FNIH, deliver communication and educate on the NIHB program, and assist clients with appeal process.

Jackie Alook
Treaty 8 Non Insured Health Benefits Navigator
Email. Jackie.alook@treaty8.org
Phone: 780.915 1073
### Treaty 8 COVID update

**Treaty 8 First Nations of Alberta**

*To Protect, Promote, Bring to Life, Implement, and Sustain the True Spirit and Intent of Treaty No. 8 “as long as the sun shines, the grass grows, the rivers flow and until such time as Yahid should reverse”*

**c/o Santa Fe Plaza**
18176 – 102 Avenue
Edmonton, Alberta T5S 1S7
Telephone: (780) 444-5166  Fax: (780) 484-1464

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**NOTICE**

Due to the COVID-19 Global Pandemic and the State of Emergency that the Alberta Government declared under their Public Health Act, the Treaty 8 Offices implemented Health and Safety in both workplaces. The Treaty 8 First Nations of Alberta Office and the Treaty 8 Urban Office are closed to the public however we have the essential services in place to assist Treaty 8 members.

Some of our Treaty 8 Nations requested support from the Treaty 8 offices to help with information and communication processes for their off-reserve members. We have an online registration form for off-reserve members to register and this information will be provided to your respective First Nations.

Please go to our website at [www.treaty8.ca](http://www.treaty8.ca) to register and find additional information regarding the COVID-19 pandemic. We will be adding additional resources and information as we get updates.

In case of emergency we have staff on call to answer questions, please refer to the phone numbers below:

- Treaty 8 Urban Office @ (780) 915-4212 (Child and Family Services)
- Treaty 8 First Nations of Alberta @ (780) 915-8033 (Member Registration and Information)
- Treaty 8 Health Navigator @ (780) 915-1073 (Non-Insured Health Benefits, Prescription Issues)

The Treaty 8 First Nations have employed their Pandemic and Disaster Service Plan. This includes assessing the needs, supplies, information and resources to support their members. We ask for your patience and kindness when dealing with your First Nations and personnel who are working diligently to accommodate the needs of their members. Please check for regular updates and information on our First Nation website or Facebook pages to keep informed on what supports may be in place by your Nation.

In order to flatten the curve, we are asking all of you to follow all recommendations made by Alberta Health to protect yourself and your community: Please practice social distancing, stay home and away from others if sick or in isolation, wash hands often with soap and water for at least 20 seconds, cover coughs and sneezes with a tissue or your elbow, avoid touching your face with unwashed hands and avoid unnecessary travel. Please self-isolate for 14 days if you were exposed to COVID-19 or recently returned from travel outside of Canada.

Please be safe and check on your family to ensure they are being taken care, we need to work together to support all our communities and members.

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Head Office:
Kee Tae Kee Now Tribal Council
P.O. Box 160
Red Earth Creek, Alberta T0G 1X0